5.5.18.17

Area	Fix
Assets	Asset inspection due date wrongly calculated
Training	Training updates record list not showing 'training courses'
Training	Training email being generated for a deleted user
Documents	Cannot create a new version of a document (customer specific)
Audits	Compliance Scorecard Anomalies
Event Queue	User with insufficient access able to view the event queue and accept/reject events
Analytics	Monitoring Values - filter (Org Structure) Not working
Dashboard widget	Condition not pulling through correct data
Process structure	6th level of process structure not visible in the tree view
SSO	Wrong time stamp when exporting a record (user with SSO)

bsi.

5.5.18.16.2

Area	Fix
Documents	Not able to create new versions of existing documents after last upgrade (only impacts documents that have system record links associated)

bsi.

5.5.18.16.1

Area	Fix
Documents	Resolved issue with Document transitions buttons visible to users who do not have the access rights to see them.
Documents	Poor performance when creating documents (customer specific)
Query builder & Gadget Dashboard Conditions	Record list query builder and gadget dashboard conditions not pulling through correct data

bsi.

5.5.18.16

Area	Fix
Documents	Procedure 'Created by' wrong user after version change
Incidents	Incident recorder access profile allows full visibility & should not
Documents	knowledge approver as business role causing approval button to appear for owner
Audits	Overdue Audit flag display when no overdue audits
Documents	"last updated by" showing incorrect user for reviewer in the extended view of a procedure
Audits	BSI records (Audits/NCs) no longer show in the Entropy calendar
Documents	documents duplicated when creating a new version
Legal Register	Legal register not showing all draft records in record grid
Dashboard	gadget dashboard condition does not work if location has an apostrophe
Training	Withdrawn training course still showing as active need on the training matrix
Protocol	Incorrect error message displayed in the confirmation pop up in protocol
Training	Next Review Due Date wrongly generated on a Training Course
Training	Training course review issue - review incorrectly generated and not able to complete the review
Assets	Assets records are creating 2 or 3 inspections/calibrations per iteration
Org Structure	Organisation structure is blank/not visible (customer specific)
Database Scripts	Several customer DB scripts to resolve data issues

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5.5.18.15

Area	Fix
Audits	Audit record not loading
Dashboards	Can't add condition to dashboard
Export	Bad format in PDF export
Legal register	Legal register not showing all draft records in record grid
Global calendar	Asset inspections not showing on global calendar
Organisation structure	Users not showing in tree structure
Risk Assessment	Risk Assessment error
Event Queue	Items not clearing from Event Queue after processing
Legal Register	Legislation record saved in draft is creating a periodic review for the owner
SSO	User name can be email or a User Object ID

5.5.18.14.1

Area	Fix
N/A	Customer specific change – no code change for any other customers

5.5.18.14

Area	Fix
Documents	Change of Owner when periodic review is pending (Documents, Legislation, Training Courses); new owner doesn't get the old periodic review "handed over" to them
Documents	Custom field = picklist on document record type, not displaying correctly
Legal Register	Legal register not showing any records in record grid
Incidents	Bug on editing hierarchy picker query on record grid advanced filter
Audits	Findings not showing on audit's extended view
Org Structure	Org structure location is not showing USA
SSO	Person/People import spreadsheet - username remains greyed out on selection of auth mode = Username and Password
Translations	Missing translation - Years - años in document procedures revision
Multiple record types	System Records not Showing under references and attachments section
Mobile App	Unable to take live photo in BSI Entropy Connect App using an iPad
Logging in	Not found error on first log in to instance (no dashboard)
Actions	Error loading recurring action grid
Email addresses	Replace existing email validation rules throughout the system to be less restrictive.

5.5.18.13

Area	Fix
Documents	Document next review is creating the review for the owner after the owner has chosen to be sent to the reviewers
Documents	Reference lost, when the third new version of the referenced document is created
Documents	References not updated to published version
Documents	Cannot create New Versions of Documents
Documents	Incorrect "Next Review Due Date" in extended view of the controlled documents
Event Queue	Event queue - record types not picking up correct titles when renamed, after event raised on mobile

5.5.18.12

Area	Fix
New Functionality	SSO available in V5

5.5.18.11

Area	Fix
Risk	Risk Controls Library not displaying records
Risk	Selecting Risk record, Error not found error
Dashboard	Dundas Finding & Actions dashboard: department filter does not show departments

5.5.18.10

Area	Fix
Reports	Report error - Unable to access/can't run KPI reports
Performance	Implement missing indexes for all record lists in V5

5.5.18.9

Area	Fix
Documents	New Review Due Date not showing in review
Documents	Next Review Due Date wrongly calculated in documents, when the time zone of the user is not UTC central time
Documents	Review due date of the documents for the next review is different to the one shown in the publication rules in the detailed view
Documents	Document cannot be published, when Requires Retraining = No
Protocols	All questions of the associated protocol must be answered - despite all questions answered
Org Structure	Group view in Org Structure is blank
Near Miss	Filters in Near Miss Record list doesn't work
Dashboard	Dundas incident statistics dashboards runs slow and times out

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5.5.18.8

Area	Fix
Email notifications	Notifications page not loading when clicking from record list
System performance	Improvement to the performance of the system when saving or transition a record
Risk	Update who can run a risk assessment
Knowledge	Remove duplicated training requirements of a controlled document

5.5.18.7.1

Area	Fix
Compliance	Resolve issues with scorecards where users can't create, edit or transition to published

5.5.18.7

Area	Fix
Knowledge	Document reviews cycle improvements
Knowledge	Improved Revision History for a Procedure
Administration	Archiving of a User with Direct Reports
Exporting	Resolve issues exporting PDF from dashboard
Record lists	Improve performance for record lists
Incidents	Changes the "Reported By" field labels in Incident & Near miss records to remove the "Personal" text

5.5.18.6.1

Area	Fix
Assets	Issue of deleting an attachment to an active Asset record
Events	Issue of truncating an Event description
Incidents	Issue creating an investigation
Administration	Issue creating a new management system

5.5.18.6

Area	Fix
Knowledge	Periodic Reviews with multiple owners
HRIS	Issue with HRIS and Mobile Users
Mobile	Improve Performance with Mobile Audits
Record lists	Changes to improve performance for Actions, Findings, Near Misses, Incidents and Investigations
Security	Selection of Security checks on Reports via Configuration
Assets	Make References editable when an Asset is active
Reports	Fix Action Summary Report Error
Analytics	Fix Error creating MRE

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5.5.18.5.2

Area	Fix
Analytics	UOM Bug in Monitoring Record values page

5.5.18.5.1

Area	Fix
Reports	SSRS reports unable to render

5.5.18.5

Area	Fix
Reports	Reporting performance improvements
Administration	User management datagrid not loading in Spanish language
Events	Attachments missing from Events & Event duplication
Documents	Wrong Last Updated Date
Email notifications	Notification Definition - Condition is reset to Title following save
Analytics	Notifications are not being sent for overdue monitoring records
Documents	Data of Processes records in RTE is not being saved
Dashboards	Fix to gadget dashboard conditions
Analytics	Analytics Module - Improvements and Bug Fixes
Knowledge	Knowledge Module - Bug Fixes

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5.5.18.5

Area	Fix
Knowledge	Training Assignment Delays when using Business Roles
Knowledge	Training Assignments Partially Applied / arrive at different times
Knowledge	Not able to archive a withdrawn document
Knowledge	Not able to create a new version of a Legislation record
Knowledge	Incorrect meeting date/time when using the monthly Tab
Knowledge	Taken and scheduled Meeting times when viewed in detailed view are all the same (incorrect)
Knowledge	Not able to create a new version of the Asset Type
Knowledge	Update to script fix to an asset scheduling problem
Knowledge	Training Assignment Delays when using Business Roles

5.5.18.5

Area	Fix
Analytics	Monitoring values and task list
Analytics	Fix KPI reports
Analytics	Improvements to Monitoring Values screen and related Notifications
Analytics	Saved Advanced Queries do not return filtered data
Analytics	Unable to activate monitoring record
Analytics	Monitoring Values are not being created by BSI Process

5.5.18.4

Area	Fix
Mobile	Lead Auditor Mobile Error
System performance	Performance issue with Incidents record list (customer specific)

5.5.18.3

Area	Fix
Security	Anonymous User can access full system with url manipulation
Analytics	Error message - Unable to render report: Procedure or function usp_CalculateKPI has too many arguments specified.
Analytics	Error message thrown Unable to render report: Object reference not set to an instance of an object.

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5.5.18.2

Area	Fix
System performance	Findings grid performance improvement
Security	Patch for security related issue with Record an Event

5.5.18.1

Area	Fix
Mobile	Mobile audits for iOS (new functionality)